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PATENT TRADEMARK OFFICE

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# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

*(use as many sheets as necessary)*

## Complete if Known

Sheet	1	of	1	Application No.	09/944,836
				Filing Date	08-31-2001
				First Named Inventor	Burgin, Daniel
				Art Unit	2179
				Examiner Name	Tran, Mylinh T.
				Attorney Docket No.	1160215/0531072

## U.S. PATENT DOCUMENTS

Examiner Initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code <sup>2</sup> (if known)			
		US- None			

## FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)				
		None				

## OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

## CONVERGYS CROSS REFERENCE DOCUMENTS

Examiner Initials	Cite No.	
/M.T./	1	U.S. Application Serial No. 08/651,422 filed 05-22-1996; Cook (U.S. Patent 5,727,950)
/M.T./	2	U.S. Application Serial No. 09/042,528 filed 03-16-1998; Cook (U.S. Patent 6,201,948)

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EXAMINER SIGNATURE /Mylinh Tran/

DATE CONSIDERED

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